

Arthrex GmbH | Erwin-Hielscher-Str. 9 | 81249 Munich | Germany

Clinic / Company Position / Department **Title First name Last name** Street Zip Code City your contact Jane Doe <sup>email</sup> Jane.Doe@arthrex.com

date DD.MM.YYYY tel +49 89 90 90 05 0

# **Urgent Voluntary Field Safety Notice**

Reference: R544

#### Purpose

This Field Safety Notice (FSN) is to inform you about a recall of the AR-1510F-02 Femoral ACL Marking Hook, AM Portal, 7 mm Offset.

The Femoral ACL Marking Hook, AM Portal, 7 mm Offset is used to aid in the placement, insertion, capture, or control of other devices during a surgical procedure. AR-1510F-02 is used in conjunction with ACL and PCL repair devices.

#### Products affected by the issue

Product Name	Part No.	Lot No.	UDI
Femoral ACL Marking Hook, AM Portal, 7 mm Offset	AR-1510F-02	1068582412	(01)00888867445762(11)240605(10) 1068582412
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#### **Description of the issue**

Potential for the device not mating with the AR-1510H and AR-1510HR handles. Due this failure the device could not function, and the user would need to replace the device.

By now two complaints regarding the reported device were reported to Arthrex. No harm was reported in either of these complaints as both were identified prior to use. It is credible to consider the user will test the device before surgery, but it cannot not be guaranteed. If the reported issue is not identified prior to the surgery, the user will realize during the procedure that the device does not mate with the handle and will have the ability to replace it with other available hooks in the sets. Therefore, the worst credible harm is thus a procedural delay < 15 minutes.

#### Advise on action to be taken by the addressee of this notice

- 1. Immediately discontinue use, sale, and distribution of the affected product.
- 2. Immediately identify and quarantine all the indicated product/batch numbers you have in your control.
- 3. Please contact your local responsible Arthrex Representative.
- 4. Please complete the "Arthrex customer's response form" and fax it back to +49 (89) 90 90 05 52 01 or email to vigilance@arthrex.de.

### Transmission of this Field Safety Notice

Please forward this Field Safety Notice (FSN) to all those who need to be aware of it within your organization or to any organization where the potentially affected devices have been transferred.

The relevant National Competent Authorities have been advised of this voluntary recall.

## **Contact information**

Product Surveillance GmbH:	Sarah Merkle Manager Vigilance & Product Surveillance Phone +49 89 90 90 05 52 40 E-Mail: <u>vigilance@arthrex.de</u>
Product-specific questions:	Tobias Räth Product Manager Knee & Hip EMEA Phone: +49 89 90 90 05 22 09 E-Mail: tobias.raeth@arthrex.de

Sincerely,

Sarah Merkle Manager Vigilance & Product Surveillance

Arthrex GmbH Oskar-von-Miller-Str. 6 85235 Odelzhausen Phone: +49 89 90 90 05 52 40 Fax: +49 89 90 90 05 52 01 Email: <u>vigilance@arthrex.de</u>

# Arthrex customer's response form

# **Field Safety Notice**

Reference: R544

Return To		From	
	Arthrex GmbH Product Surveillance	Facility Name	
То	Oskar-von-Miller-Str. 6 85235 Odelzhausen Germany	Address City	
Email	vigilance@arthrex.de	Name	
Fax	+49 89 90 90 05 52 01	Title	

Please complete the form as follows and return it by fax or email to the addressee above:

The products in question of the field safety notice are not on our stock

We are returning the following products (please specify quantity) **to our local responsible Arthrex Distributor:** 

Part Number	Batch Number	Quantity
AR-1510F-02	1068582412	

Date