



Date: January XX, 2024

Olympus Reference: QIL FY24-EMEA-34-FY24-OSTA-14-PK-CF0533 Jaw Breakage

URGENT FIELD SAFETY NOTICE

Product: PK CUTTING FORCEPS,5MM.33CM.5stk.

Recall of certain lot numbers (please refer to Attachment 1)

Attention: Surgery Department, Risk Management Department

Material ID	Model	Name	Lot
EGPK-CF0533	PK-CF0533	PK CUTTING FORCEPS,5MM.33CM.5stk.	Please see attached list

Dear Healthcare Professional:

Olympus (Gyrus ACMI, Inc.) is writing to inform you of a removal action for the PK-CF0533 ESG PK Cutting Forceps device in response to an increased occurrence of jaw breakage. The PK Cutting Forceps is indicated for electrosurgical coagulation, mechanical cutting, and grasping of tissue during the performance of laparoscopic and open general surgical procedures. It is intended to be used with the Olympus Electrosurgical Generator ESG-400 and ESG-410 only.

Olympus is taking this removal action after identifying an increasing trend in complaints received for jaw breakage of the PK Cutting Forceps. Olympus has received eighteen (18) complaints for this , and sixteen (16) of these complaints were reported as serious injuries. The jaw may fracture prior to the procedure during the inspection instructed per the IFU, or during the procedure. Through our investigation, Olympus has determined that the issue impacts lots manufactured between March 2022 to December 2023.

Risk to Health

The jaw breaking off of the device during use may require unexpected device replacement during the procedure potentially causing surgical delays or prolonged surgical procedures. Additional patient harms associated with this device issue include foreign body in patient with requirement for removal, tissue injury, bleeding, and additional imaging or conversion to open procedure if clinician is unable locate the broken jaw component.

Action steps to be taken by the end user:

Our records indicate that your facility has purchased one or more affected units. Olympus requests you to take the following actions:

1. Carefully read the content of this Field Safety Notice (FSN).

2. **Inspect your inventory and identify** any products of the model and lots subject to this action. Please check all areas of the hospital to determine if any of these devices remain in inventory. **Quarantine and cease use** of the affected model/lots.
3. Contact your Olympus customer service representative by [Regional contact]. Olympus will issue a credit to your facility upon return of affected product.
4. If you have distributed these devices outside your facility, please notify your customers of this matter immediately by forwarding them this Field Safety Notice. Please appropriately document your notification process and let us know the end-customer feedback accordingly.
5. Indicate on the Reply Form that you have received and understood this Field Safety Notice by filling out and returning the completed enclosed Reply Form back to your local Olympus representative latest by **XX.XX.XXXX**.

Your National Competent Authority is aware of the actions described in this letter.

Olympus requests that you report complaints to **[Regional Complaint Intake Contact]**. **[Region to include as applicable]** Adverse events experienced with the use of this product may also be reported to **[Regional to revise to local competent authority]** by **[competent authority contacts]**.

Sincerely,

[SIGNATORY]

[Contact Name]



List of Affected Model and Lot Numbers

Model	Name
PK-CF0533	ESG PK CUTTING FORCEPS, 5MM, 33CM

Affected Lot Numbers				
FR258486	FR212413	FR240430	FR303799	FR316869
FR261738	FR212735	FR246627	FR297022	FR319703
FR259544	FR215061	FR247039	FR301062	FR316872
FR263183	FR216817	FR248008	PW308561	FR327890
FR276278	FR220525	FR255679	PW308562	PW308972
FR279757	FR222456	FR248312	PW308563	FR335984
FR279625	FR227254	FR263636	PW308560	FR335990
FR279658	FR227774	FR263244	PW308567	FR337947
FR286369	FR227781	FR269280	PW308566	FR373912
FR287112	FR232882	FR269267	PW308565	FR401646
FR374622	FR234845	FR269269	FR303864	FR379790
FR207935	FR247614	FR287114	FR313639	FR347006



REPLY FORM – QIL FY24-EMEA-34-FY24-OSTA-14-PK-CF0533 Jaw Breakage

OLYMPUS URGENT FIELD SAFETY NOTICE Market removal of certain lot numbers of PK CUTTING FORCEPS,5MM.33CM.5stk		
[Name & Address of Hospital/Medical Facility]		
[Dept/Attn]		
[Date]		
[Inventory information]		
Model Name	Lot Numbers	Quantity

I herewith acknowledge the receipt of your Field Safety Notice.

Further I confirm that I have transferred the content of the attached FSN to all affected departments on which this action has an impact.

Name (Signature) _____

Name (Print) _____

Position _____

Please send your completed paper form response to XXXXX [mailto:](#)latest by XXXX.

September XX, 2024

Customer Name

Customer Address

Re: Mis-shipment of recalled devices

Material ID	Model	Name
PK-CF0533	PK-CF0533	ESG PK CUTTING FORCEPS, 5MM, 33CM

Affected Lot Numbers				
FR258486	FR212413	FR240430	FR303799	FR316869
FR261738	FR212735	FR246627	FR297022	FR319703
FR259544	FR215061	FR247039	FR301062	FR316872
FR263183	FR216817	FR248008	PW308561	FR327890
FR276278	FR220525	FR255679	PW308562	PW308972
FR279757	FR222456	FR248312	PW308563	FR335984
FR279625	FR227254	FR263636	PW308560	FR335990
FR279658	FR227774	FR263244	PW308567	FR337947
FR286369	FR227781	FR269280	PW308566	FR373912
FR287112	FR232882	FR269267	PW308565	FR401646
FR374622	FR234845	FR269269	FR303864	FR379790
FR207935	FR247614	FR287114	FR313639	FR347006

Dear Healthcare Provider,

Olympus launched a recall in January 2024 of specific lots of the PK Cutting Forceps intended for electrosurgical coagulation, mechanical cutting, and grasping of tissue during the performance of laparoscopic and open general surgical procedures. Attached is a copy of the FSN sent to your facility.

The products identified above are subject to the recall and were inadvertently shipped to your facility in [Month] 2024. Olympus sincerely regrets this error and the confusion it has caused within your organization. Olympus is assessing the failure within our supply chain and will take corrections to prevent reoccurrence.

Consistent with our recall letter, please contact your Olympus customer service representative by [Regional contact]. Olympus will issue a credit to your facility upon return of affected product.

I sincerely regret any inconvenience and fully appreciate your prompt cooperation in addressing this situation. Please do not hesitate to contact me directly at [Telephone] or at [email address] for any additional information concerning this matter.

Sincerely,

Name

Position