

SAFETY NOTICE

NC : 24/067

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At Martillac, May 2nd, 2024

To:

RAL Diagnostics distribution partners

Subject: Electronic mail with acknowledgement of receipt

Dear Sir/Madam

We, RAL Diagnostics, hereby inform you that the following product / batch number shows a transparent appearance instead of the usual violet color:

Reference	Brand name	Packaging	Batch n°	Date of expiration (DD-MM-YYYY)
720560-2500	RAL Diff-Quik™ Fixative solution	2,5L	M76234	21-08-2026

Initial investigations confirm that the unusual color of the product has no impact on the fixation of the sample on the slide, nor on the staining results. Results can be interpreted within the standard parameters of your staining protocols. This batch may continue to be used for in vitro diagnostic tests.

If you have distributed this product to your end customers (medical laboratories), please consider the following measures:

1. Communicate this safety notice to all customers who have received it.
2. Return the following acknowledgement of receipt duly filled in within 8 days to: r_order@cellavision.com

We are performing further investigations to identify the root cause of this phenomenon.

The competent authorities of countries in which the product was distributed have been informed.

We apologize for any inconvenience this may cause.

Feel free to contact your sales representative if you require any further information.

Please be assured of our determination to resolve this problem and ensure the satisfaction of our customers.

Sandrine SAUVIGNON
Quality, Health, Safety Environment, and Infrastructure Director

Visa:

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ACKNOWLEDGEMENT OF RECEIPT

TO BE RETURNED TO r_order@cellavision.com

Company	
Address	
Last name, First name	
Function	
E-mail	
Telephone	

I have read the safety notice concerning the product:

Reference	Brand name	Packaging	Batch n°	Date of expiration (DD-MM-YYYY)
720560-2500	RAL Diff-Quik™ Fixative solution	2,5L	M76234	21-08-2026

<input type="checkbox"/> I confirm that I have received, read, and understood this safety notice.
<input type="checkbox"/> After verification, I am not concerned by this safety notice (no product from this lot in stock and/or shipped to my end customers).
<input type="checkbox"/> After verification, I am concerned by this safety notice - I have this product in stock only.
<input type="checkbox"/> After verification, I am concerned by this safety notice - I have this product in stock, I have also informed and identified customers who have received this product.
<input type="checkbox"/> After verification, I am concerned by this safety notice - I no longer have this product in stock, but I have informed and identified the customers who received it.

Date:

Signature: