

4 March, 2024

Intuitive Notification: Expired Products

Dear Intuitive Customer,

We regret to inform you that Intuitive has become aware that specific lots of the following products have been shipped past their labelled expiration dates.

Note: All product labels carry the correct expiry date.

As an immediate mitigation, please separate and quarantine affected expired products below in your inventory. Intuitive will be following up with a formal Field Safety Notice with further instructions, including instructions to return the product.

Part Number	Material Name	Batch/Lot	Expiration Date
420023-03	8 mm Bladeless Obturator (Box of 24)	73J2100936	9/30/2023
470015-07	Arm Drape (Box of 20)	DM2214502	11/30/2023
470361-08	5 mm - 8 mm Cannula Seal (Box of 10)	M10211113	11/30/2023
480445-04	SureForm Stapler 45 (Box of 6)	T91220125	1/31/2024
480460-09	SureForm Stapler 60 (Box of 6)	T90220121	1/31/2024

Please note that the local health authorities are being notified of this issue. Intuitive will submit a formal Field Safety Corrective Action report.

We sincerely apologize for the inconvenience this situation is causing.

Intuitive EU Customer Service is available and ready to answer any questions and assist with any support that you may need.

Email: Support.DE@intusurg.com Phone: 0761 488 8962 / 0800 1825 068

Kind regards,

Intuitive Surgical SAS

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