

Date: 2023-11-28

Urgent Field Safety Notice
icotec Torque Wrench
REF 42-702

For attention of operating room managers, users of the icotec Pedicle System

Contact details, manufacturer:

icotec ag
Industriestrasse 12
9450 Altstätten
Switzerland

Laura Hüsken
laura.huesken@icotec.ch
Tel.: +41 78 438 78 73

Urgent Field Safety Notice (FSN)

icotec Torque Wrench


REF 42-702

Risk addressed by FSN

Information on Affected Device	
1. Device type	
The instrument is intended for tightening nut screws of the icotec Pedicle System. It has a torque limiting function.	
2. Commercial name	
icotec Torque Wrench	
3. Primary clinical purpose of device	
The Torque Wrench is intended for implantation of icotec Pedicle System implant devices. The instrument is intended for tightening the nut screws.	
4. Device model/catalogue number	
REF 42-702	
5. Affected serial number range	
SN 190830-36, SN 190830-43	

Reason for Field Safety Corrective Action (FSCA)	
1. Description of the product problem	
icotec has received notification of one revision that had to be carried out because nut screws had become loose. During the investigation of the device involved, it was detected that the torque limiting function of the wrench used to tighten the nut screws during implantation was not functioning correctly. Due to the malfunction, the nut screws may not have been tightened sufficiently. As long as the cause of the malfunction is not detected we recall all potentially affected instruments as a precaution.	
2. Hazard giving rise to the FSCA	
Where the affected instruments have been used in surgery, implant failure is possible: Nut screws may not have been tightened to the specified torque.	
3. Predicted risk to patient	
The construct may loosen or displace, and instability may occur resulting in patient symptoms that could require a revision surgery. Serious injury could occur due to the malfunction of this device.	
4. Background on issue	
Due to a known malfunction that has occurred in a single case, the nut screws may not have been tightened sufficiently. As long as the cause of the malfunction is not detected icotec recalls all potentially affected instruments as a precaution. According to our documentation the instruments in question have been at your hospital since 2022-10-25.	
5. Other information relevant to FSCA	
Replacement instruments will be sent to customer.	

Type of Action to Mitigate the Risk	
1. Action to be taken by the user	
Quarantine the device(s) upon receipt of this document. Decision on whether patient-level follow-up is required should be made by the physician.	
2. Customer reply is required (form attached).	
3. Action Being Taken by the Manufacturer	
All affected devices will be removed from the market. Replacement instruments will be sent to customer.	
4. Send back the affected devices to icotec latest at: 2023-12-01	
5. The FSN is not required to be communicated to the patient.	

General Information	
1. FSN type	New
2. Further advice or information already expected in follow-up FSN?	No
3. Manufacturer information (for contact details refer to page 1 of this FSN)	
a. Company name	icotec ag
b. Address	Industriestrasse 12, 9450 Altstätten, Switzerland
c. Website address	www.icotec-medical.com
4. The Swissmedic has been informed about this communication.	
5. Name / Signature	Jörg Schneider
	

Transmission of this Field Safety Notice
<p>This notice needs to be passed on to all those who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred.</p> <p>Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.</p> <p>Please report all device-related incidents to the manufacturer and the national Competent Authority if appropriate, as this provides important feedback.</p>

Field Safety Notice Customer Reply Form
Customer Reply Form

1. Field Safety Notice (FSN) Information	
FSN reference number	23001
FSN date	2023-11-27
Device name	icotec Torque Wrench
Product code	REF 42-702
Serial numbers	SN 190830-36, SN 190830-43

2. Customer Details	
Healthcare organisation name	
Organisation address	
Department / unit	
Contact name	
Title or function	
Telephone number	
Email	

3. Customer Response	
<input type="checkbox"/>	I confirm receipt of the Field Safety Notice and that I read and understood its content.
<input type="checkbox"/>	The information and required actions have been brought to the attention of all relevant users and executed.
<input type="checkbox"/>	I have checked our inventory and further use of the listed device(s) is prevented.
<input type="checkbox"/>	I do not have any affected devices.
<input type="checkbox"/>	Other action (define):
Print Name	
Signature	
Date	

4. Return acknowledgement to sender	
Email	joerg.schneider@icotec.ch
Customer Helpline	+41 78 438 78 73
Postal Address	Industriestrasse 12, 9450 Altstätten, Switzerland
Web Portal	www.icotec-medical.com
Fax	+41 71 757 00 01
Deadline for returning the customer reply form	2023-12-15

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.