

Date: 12.07.2023

# Urgent Field Safety Notice CBC NUCOS

For Attention of: Medical personnel performing venipuncture

#### Contact details of manufacturer

Kimetec GmbH Caroline Ihle

Gerlinger Str. 36-38 71254 Ditzingen

Germany

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## **Urgent Field Safety Notice**

### **CBC NUCOS**

### Damage to the tourniquet ribbon

	1. Information on Affected Devices			
1.	1	Device type		
		Tourniquet, reusable		
1.	2	Commercial name		
		CBC NUCOS		
1.	3	Unique Device Identifier (UDI-DI)		
		14250373654154		
1.	4	Intended use		
		Medical device to stop venous blood flow so that it is easier to locate and puncture a vein.		
1.	5	Catalogue number		
		500580		
1.	6	Affected lot numbers		
		40848/202204		
		41090/202205		

#### 2. Reason for Field Safety Corrective Action (FSCA)

#### 2. 1 Description of the product problem

Due to sharp-edged structures inside the vein tourniquet buckle of the affected production batches, friction can cause damage to the ribbon (small holes, cracks). In case of further use of already damaged vein tourniquets, the belt may completely tear in the worst case.

#### 2. 2 Hazard giving rise to the FSCA

If the ribbon is torn, the product can no longer be used for its intended purpose. In addition, if the tourniquet breaks while under tension, the user or patient might be injured by flying parts.

#### 2. 3 Background on issue

Kimetec GmbH has received a report of an incident in which a CBC NUCOS tourniquet ruptured during use, resulting in a minor injury to the user.



	3. Type of Action to mitigate the risk			
3.	1	Action To Be Taken by the User		
		<ul> <li>☑ Identify Device</li> <li>☐ Quarantine Devices</li> <li>☐ Return Device</li> <li>☐ Destroy Device</li> <li>☒ On-site device modification/inspection</li> <li>☐ Follow patient management recommendations</li> <li>☒ Take note of amendment/reinforcement of Instructions For Use (IFU)</li> <li>☐ Other</li> <li>☐ None</li> </ul>		
		As described in the instruct damage and proper workin tourniquet apart slightly to be	tions for use, always check the g, prior to each use. For this vis be able to detect even small hol If damaged, the CBC NUCOS t	es or cracks that are not
3.	2	By when should the action be completed?	Without delay (identification & continuous inspection before uninstructions for use	
3.	3	Is customer Reply Require	d?	Yes
3.	4	Vom Hersteller zu ergreifende Maßnahmen		
		<ul> <li>□ Product Removal</li> <li>□ On-site device modificat</li> <li>□ Software upgrade</li> <li>□ IFU or labelling change</li> <li>⋈ Other</li> <li>□ None</li> </ul>	ion/inspection	
		Replacement delivery for d	amaged products.	
3.	5	By when should the	Without delay after notification	of defective products by



		4. General information		
4.	1	FSN Type	Initial Field Safety Notice	
4.	2	Further advice or information already expected in follow-up FSN?	No	
4.	3	3 Manufacturer information		
		a. Company Name	Kimetec GmbH	
		b. Address	Gerlinger Str. 36-38 71254 Ditzingen Deutschland	
		c. Website address	www.kimetec.de	
4.	4	The Competent (Regulatory) Authority of your country has been informed about this communication to customers.		
4.	5	List of attachments	Reply form	
4.	6	Name/Signature	Caroline Ihle CEO Kimetec GmbH	

#### **Transmission of this Field Safety Notice**

This notice needs to be passed on to all those who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred.

Please transfer this notice to other organisations on which this action has an impact (as appropriate).

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Please report all device-related incidents to the manufacturer, distributor or local representative, and the national Competent Authority if appropriate, as this provides important feedback.



# Field Safety Notice Distributor/Importer Reply Form

1. Field Safety Notice (FSN) information	
FSN Reference number	FSN-2023-001
FSN Date	2023-07-12
Product/ Device name	CBC NUCOS
Product Code(s)	500580
Batch/Serial Number (s)	40848/202204 41090/202205

2. Distributor/Importer Details	
Company Name*	
Address*	
Shipping address if different to above	
Contact Name*	
Title or Function	
Telephone number*	
Email*	

3. Return acknowledgement to Sender		
Email	info@kimetec.de	
Postal Address	Kimetec GmbH Gerlinger Str. 36-38 71254 Ditzingen Germany	
Customer Helpline	+ 49 [0] 71 56 / 1 76 02 - 200	
Fax	+ 49 [0] 71 56 / 1 76 02 - 500	
Deadline for returning the Distributor/Importer reply form	2023-09-30	



4. Distributors/Importers (Tick all that apply)			
	*I confirm the receipt, the reading and understanding of the Field Safety Notice.	Distributor/Importer to complete or enter N/A	
	I have checked my stock and quarantined inventory.	Distributor/Importer to enter quantity and date	
	I have identified customers that received or may have received this device.		
	I have attached customer list.		
	I have informed the identified customers of this FSN.	Date of communication:	
	I have received confirmation of reply from all identified customers.		
	I have returned affected devices - enter number of devices returned and date complete.	Add quantity, Lot/Serial Number/Date Returned (same information as requested by the Customer Reply form	
	I have destroyed affected devices – enter number destroyed and date complete.	Add quantity, Lot/Serial Number/Date Returned (same information as requested by the Customer Reply form	
Neither I nor any of my customers has any affected devices in inventory.			
Print Name*			
Signature*			
Date *			

Mandatory fields are marked with \*

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.



## Field Safety Notice Customer Reply Form

1. Field Safety Notice (FSN) information		
FSN Reference number	FSN-2023-001	
FSN Date	2023-07-12	
Product/ Device name	CBC NUCOS	
Product Code(s)	500580	
Batch/Serial Number (s)	40848/202204 41090/202205	
2. Customer Details		

2. Customer Details		
Healthcare Organisation Name*		
Organisation Address*		
Department/Unit		
Shipping address if different to above		
Contact Name*		
Title or Function		
Telephone number*		
Email*		

3. Customer action undertaken on behalf of Healthcare Organisation			
	*I confirm receipt of the Field Safety Notice and that I read and understood its content.	Customer to complete or enter N/A	
	I performed all actions requested by the FSN.	Customer to complete or enter N/A	
	The information and required actions have been brought to the attention of all relevant users and executed.	Customer to complete or enter N/A	



	I have returned affected devices - enter number of devices returned and date complete.	Qty:	Lot/Serial Number:	Date Returned (DD/MM/YY):
		Qty:	Lot/Serial Number:	Date Returned (DD/MM/YY):
		N/A	Comments:	
	I have destroyed affected devices – enter number destroyed and date complete.	Qty:	Lot/Serial Number:	
		Qty	Lot/Serial Number:	
		N/A	Comments:	
	No affected devices are available for return/ destruction	Customer to complete or enter N/A		
	Other Action (Define):			
	I do not have any affected devices.	Customer to complete or enter N/A		
I have a query, please contact me (e.g. need for replacement of the product).		Customer to description of		erent from above and brief
Print Name*				
Signature*				
Date*				

Mandatory fields are marked with \*

4. Return acknowledgement to sender		
Email	info@kimetec.de	
Postal Address	Kimetec GmbH Gerlinger Str. 36-38 71254 Ditzingen Germany	
Customer Helpline	+ 49 [0] 71 56 / 1 76 02 - 200	
Fax	+ 49 [0] 71 56 / 1 76 02 - 500	
Deadline for returning the customer reply form	2023-09-30	



It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

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