

UPDATE TO URGENT FIELD SAFETY NOTICE

Increased Potential for Reduced-Energy or No Energy Delivered During High Voltage Therapy

When Programmed AX>B

Devices Include the Following Models:

Cobalt™ XT/Cobalt™/Crome™ ICDs and CRT-Ds

A subset of: Claria MRI™/Amplia MRI™/Compia MRI™/Viva™/Brava™ CRT-Ds

A subset of: Visia AF™/Visia AF MRI™/Evera™/Evera MRI™/Primo MRI™/Mirro MRI™ ICDs

SMARTSYNC SOFTWARE UPDATE NOW AVAILABLE

November 2023

Medtronic Reference: FA1326

EU Manufacturer Single Registration Number (SRN): US-MF-000019977

Dear Health Care Professional, Risk Manager:

A software update for the CareLink™ SmartSync™ Device Manager (SmartSync) is now available. This SmartSync update aligns nominal settings and programming screens with the May 2023 patient management recommendations (see enclosed letter). Devices managed with an updated SmartSync tablet are no longer in scope of the May 2023 communication.

Install the software update as soon as possible. Follow the instructions to install SmartSync version 3.13.3 and the updated software will be automatically installed - or - connect the SmartSync tablet to the internet, open the SmartSync application and accept the on-screen prompts. Medtronic representatives will work with you to ensure all SmartSync tablets in your facility are updated. Device Instructions For Use (IFU) have been updated and can be found online at <http://manuals.medtronic.com/> and are in process of being distributed. Medtronic representatives may assist you in obtaining updated IFUs.

With the programming recommendations implemented, Medtronic devices return to historical safety and reliability performance. Status updates for the May 2023 communication are posted online at <http://productperformance.medtronic.com> under Customer Communications. Updates for CareLink Encore™ and CareLink™ 2090 programmers will be released once applicable regulatory approvals have been received and a communication will be sent at that time.

Medtronic has notified the Competent Authority of your country of this action.

We remain dedicated to ensuring the highest level of quality and will continue to monitor performance of our products to ensure we meet your needs and those of your patients.

Sincerely,
Medtronic (Schweiz) AG

Enclosure: May 2023 communication



FA1326 Phase II: Customer Acknowledgement Form - Response is required.
Increased Potential for Reduced Energy or No Energy Delivered During High Voltage Therapy When
Programmed AX>B

SMARTSYNC SOFTWARE UPDATE

Please complete this Form in its entirety.

Date: _____

Name of Person Completing this Form: _____

Title: _____

Direct Phone #: _____

Email: _____

Account Name: _____

Account Number: _____

Account Address: _____

City: _____ Zip Code: _____

Country: _____

- I have read and understand the instructions provided and acknowledge receipt of the **FA1326 November Notification** regarding the SmartSync Software and updated IFU release by signing below.
- I also agree to further distribute and communicate this important information within my facility and to anyone whom I have further distributed as required.
- I confirm that all SmartSync tablets have been updated to version 3.13.3. Number of systems SmartSync tablets updated: _____

Name: (print)

Signature:

Date:

If you have any questions regarding this notification, please contact your Medtronic sales representative.

PLEASE EMAIL THIS ACKNOWLEDGEMENT TO: rs.dusregulatory@medtronic.com

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Urgent Field Safety Notice

Increased Potential for Reduced Energy or No Energy Delivered During High Voltage Therapy

When Programmed AX>B

Patient Management Recommendations

Devices Include the Following Models:

Cobalt™ XT/Cobalt™/Crome™ ICDs and CRT-Ds

A subset of: Claria MRI™/Amplia MRI™/Compia MRI™/Viva™/Brava™ CRT-Ds

A subset of: Visia AFT™/Visia AF MRI™/Evera™/Evera MRI™/Primo MRI™/Mirro MRI™ ICDs

May 2023

Medtronic Referenz: FA1326

EU Manufacturer Single Registration Number (SRN): US-MF-000019977

Dear Health Care Professional, Risk Manager,

This letter is to advise you of a rare potential for reduced- or no-energy output during high voltage (HV) therapy (typically 0-12J) in implantable cardioverter defibrillators (ICDs) and cardiac resynchronization therapy defibrillators (CRT-Ds) manufactured with a specific (glassed) feedthrough, including currently available ICDs and CRT-Ds. Through 10 April 2023, Medtronic has identified 27 devices from approximately 816,000 devices (representing 0.003%) distributed worldwide that have experienced a reduced- or no-energy HV therapy due to the issue described in this letter. There have been no deaths due to this issue in the glassed feedthrough device population.

With current field programming, devices with a glassed feedthrough may experience increased risk (projected to be 0.02% at 5 years) for reduced- or no-energy output during HV therapy. In some cases, a persistent 50% drop in all pacing lead impedances may be displayed; however, lead function is not affected. See Issue Details below for further information on root cause, projected rates, risks, and potential harms.

A broader analysis was conducted to determine the incidence of device related reduced- or no-energy HV therapy events outside of the above population, with implants dating back to 2012. Using these historical

observed events, projected rates for this population of devices is 0.002% at five (5) years and 0.006% at nine (9) years. This analysis identified two deaths from the historical population in which there was evidence suggesting a device-related reduced- or no-energy HV therapy occurred.

Should this issue occur, pacing, sensing, episode detection, anti-tachycardia pacing (ATP) therapies, battery longevity, and telemetry remain functional. **When devices in the glassed feedthrough population are programmed exclusively in the B>AX configuration, the potential for a reduced- or no-energy HV therapy is 0.002% at five (5) years and 0.005% at nine (9) years, comparable to historical device performance.**

Individual devices susceptible to this issue can be identified via search/look-up on the Medtronic Product Performance Report Website (<http://productperformance.medtronic.com>).

PATIENT MANAGEMENT RECOMMENDATIONS:

Medtronic recognizes that each patient requires unique clinical considerations. Based on internal investigation and external consultation with our Independent Physician Quality Panel (IPQP), Medtronic provides the following guidance:

- **Prophylactic device replacement is NOT recommended.**
 - The risk of mortality for patients after reprogramming is 0.001% at 9 years and is less than the risk of patient mortality due to complications associated with device replacement (0.032% - 0.043%^{1,2,3}).
- **Program all HV therapy pathways B>AX in all therapy zones to minimize the risk for this issue.**
 - Note: Using “Get Medtronic Nominals” will require manual reprogramming of Rx5 and Rx6 to B>AX for all ventricular therapies.
- **Prioritize reprogramming patients who have both a history of HV therapy and Rx1 programmed AX>B.**
 - Rx1 provides the greatest statistical likelihood to resolve an arrhythmia, and therefore it is important to minimize risk of a reduced- or no-energy HV therapy in the first sequence.
- **For remaining patients with AX>B programming in any HV therapy sequence, schedule (with appropriate discretion) the next follow-up for in-clinic reprogramming, to minimize potential for reduced- or no-energy HV therapies to occur.**
- Per standard practice, check tachyarrhythmia episodes to determine effectiveness of therapies that have been delivered.
 - Instruct patients to contact the clinic if they receive HV therapy or hear an audible tone coming from their device.
 - Verify delivered energy is consistent with programmed energy in the Episode Summary. Note: The image below highlights an episode experiencing intermittent reduced HV therapies (red boxes).

Episode Summary				
Initial Type	VF (spontaneous)			
Duration	27 sec			
A/V Max Rate	Unknown/231 bpm			
V. Median	231 bpm (260 ms)			
Activity at onset	Active, Sensor = 118 bpm			
Last Therapy	VF Rx3: Defib, Successful			
Therapies	Delivered	Charge	Ohms	Energy
VF Rx 1 Burst	During Charging			
VF Rx 1 Defib	0.7 J	9.97 sec	<20 ohms	0.0 - 35 J
VF Rx 2 Defib	0.3 J	0.77 sec	<20 ohms	33 - 35 J
VF Rx 3 Defib	35.7 J	0.49 sec	93 ohms	33 - 35 J
Termination				

Example screen illustrating reduced-energy shocks for an Evera XT DR device.

- **Contact your Medtronic representative** if one of the following is observed as these may be an indication of either a device or lead-related issue:
 - Reduced- or no-energy HV therapy is displayed in Episode Text (regardless of programmed pathway)
 - A persistent drop of approximately 50% in RA, RV and LV pacing lead impedance measurements as this may be an indication of increased potential for a future reduced- or no-energy therapy.

ISSUE DETAILS:

There is an increased potential for a reduced- or no-energy HV therapy in the AX>B configuration when all the following conditions are met:

- The device has a glassed feedthrough (manufactured after July 2017).
- There is significant separation of the layers of insulation materials in the feedthrough components of the device header.
- An unintended current pathway forms within the void created by the insulation separation, capable of conducting high levels of current during HV therapy.

When an unintended current pathway is detected during HV therapy, the Short Circuit Protection (SCP) feature may trigger (see Appendix A). This behavior can be intermittent; both full-energy and reduced-energy HV therapies within the same episode have been observed. SCP events may also be lead related; for both lead-related and device-related unintended current pathways, the defibrillation waveform is truncated early in the energy delivery sequence, resulting in reduced or no energy being delivered (~0-12J).

¹ Tarakji KG, et al. Antibacterial Envelope to Prevent Cardiac Implantable Device Infection. The New England Journal of Medicine. 2019; 380(20):1895-1905.

² Medtronic Data on File. MDT2260884-CRHF CIED Infection Report; Agile: MDT2260884, Version 2.0, 11/02/2015.

³ Birnie D, et al. Complications associated with defibrillation threshold testing: The Canadian experience. Heart Rhythm. 2008; 5(3):387-90.

RATES OF OCCURRENCE FOR DEVICE-RELATED REDUCED- or NO-ENERGY HV THERAPY:

Through 10 April 2023, 27 devices with glassed feedthroughs have been identified as experiencing a reduced or no-energy HV therapy (0.003% out of 816,000 distributed devices). Of these, 26 were in devices with an AX>B delivered pathway. Based on an analysis of patients with a glassed feedthrough device and with a history of HV therapy, the observed rate for this issue is 0.03%. See Table 1 below for projected rates of occurrence and risk for harm.

Potential harms related to reduced- or no-energy HV therapy include failure to terminate an arrhythmia, which could lead to death, as well as complications associated with device replacement and/or unnecessary lead replacement if the reduced- or no-energy HV therapy is erroneously attributed to a lead failure.

TABLE 1: Comparison of projected event rates and risk of catastrophic harm, with and without reprogramming

Population		Projected event rate (one or more reduced- or no-energy HV therapies in an episode)	Mortality risk of this issue, considering the probability a sequence of six HV therapies fails to terminate an arrhythmia
Glassed feedthrough devices with current field programming (~816,000 devices)	Overall Population of Devices	0.02% @ 5 years*	0.004% @ 5 years*
	For Patients with History of HV Therapy	0.48% @ 5 years*	0.08% @ 5 years*
Glassed feedthrough devices after all HV pathways reprogrammed B>AX	Overall Population of Devices	0.005% @ 9 years**	0.001% @ 9 years**
	For Patients with History of HV Therapy	0.04% @ 9 years**	0.01% @ 9 years**
Historical devices dating back to 2012 (~651,000 devices)	Overall Population of Devices	0.006% @ 9 years**	0.001% @ 9 years**
	For Patients with History of HV Therapy	0.05% @ 9 years**	0.01% @ 9 years**

*A timeframe of 5 years is used for this projection given the average implant duration of the devices in scope of this communication is approximately 4 years and allowing for adequate time for reprogramming.

** A time frame of 9 years is used based on the weighted average for device longevity for ICDs and CRTDs.

Medtronic is updating Instructions for Use, HV therapy nominals and the programmer interfaces for these device models to be consistent with information in this letter. Medtronic will release additional information once the necessary regulatory approvals have been received, as applicable in the local region.

ACTIONS:

- Please complete the enclosed Customer Acknowledgment Form and email to rs.dusregulatory@medtronic.com.
- This notice needs to be passed on to all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred.

Medtronic has notified the Competent Authority of your country of this action.

We regret any inconvenience this may cause. We are committed to patient safety and appreciate your prompt attention to this matter. If you have any questions regarding this communication, please contact your Medtronic Representative.

Sincerely,

Medtronic (Schweiz) AG

APPENDIX A - ADDITIONAL DETAILS ON SHORT CIRCUIT PROTECTION (SCP)

Short Circuit Protection (SCP) is a safety feature that can only occur during high voltage (HV) therapy. SCP is designed to truncate energy delivery to protect the device when an unintended current pathway is detected during a shock. An SCP event can occur when an unintended current pathway develops either in the lead or in the device. **Contact Medtronic for additional guidance if you believe an SCP event occurred.**

Programming all high voltage delivery pathways to B>AX will minimize the effect of an unintended current pathway in the device header (e.g., feedthrough), thereby minimizing the potential for an SCP event. Comparing the programmed energy to the delivered energy in the Episode Text for a treated episode can be used to identify SCP events. The lead impedance in the Episode Text will also display <20 ohms. Refer to the sections below on how to identify if an SCP event has occurred.

For Cobalt/Crome ICD and CRT-D devices:

Identifying SCP events during high voltage (HV) therapy delivery: -When an SCP event has occurred, the device will issue an RV Defibrillation Lead Impedance CareAlert. Audible and wireless alerts are issued, if enabled. These devices are shipped with alerts enabled and are nominally active once implant detection completes.

A CareAlert will occur simultaneous with HV therapy delivery and will specifically report "RV Defib Lead Impedance 0 Ω " with the same time stamp as the therapy delivery. The alert condition is displayed in the CareAlert Events log (Data >> CareAlert Events). The Quick Look Observations will also display "Alert: RV defib lead impedance warning on Mmm/DD/YYYY." SCP events are not reflected in the long-term lead impedance trends.

Following an SCP event in devices with both the SVC Coil and Active Can enabled, the device will turn off the SVC coil. If the SCP event is caused by a lead integrity issue involving the SVC coil, turning off the SVC coil can

allow any subsequent shocks to be delivered using the RV Coil -to- Active Can vector. The programmed therapy

parameters will indicate the SVC Coil has been automatically disabled. The SVC coil will remain off until it is turned back on by the clinician.

For Evera/Visia AF/Primo/Mirro ICDs and Viva/Brava/Claria/Amplia/Compia CRT-D devices:

Identifying SCP events: For episodes in which a high voltage therapy was delivered, if there is a significantly reduced-

energy or no-energy shock delivered, the device may have experienced an SCP event. In each stored episode, delivered energy is displayed in the Episode Text and on the Interval Plot. If an SCP event occurred, this text may indicate that a lower energy was delivered and <20 ohm impedance value. Note: there is currently no available SCP alert in this family of devices.

Clinicians can consider enabling the device audible alert and/or CareAlert for “Number of Shocks Delivered in an Episode,” with “N = 1.” Turning this alert “ON” may help ensure the patient and/or clinic is made aware when a HV therapy is delivered by the device.

If an SCP event occurs during a manual shock delivery, there will be no episode data. For manual shock deliveries, review the shock impedance and the delivered energy from the Last High Voltage Therapy section on the Battery and Lead Measurement screen of the programmer.