



17th October 2022

URGENT: FIELD SAFETY NOTICE

Please read this notice in its entirety and acknowledge receipt and understanding of this notice.

Dear Valued Healthcare Professional,

We are writing with important safety information regarding the Omnipod DASH® Personal Diabetes Manager (PDM). We have received reports from some Omnipod DASH users regarding PDM battery issues, including battery swelling, fluid leaking from the battery, and in rare cases, extreme overheating which may pose a fire hazard.

The attached notice <http://omnipod.com/en-gb/fsn-10-2022> has been sent as a voluntary Field Safety Notification to all known users of the Omnipod DASH Insulin Management System.

Action needed:

1. Please review the attached Field Safety Notification and share this information with appropriate clinical staff at your site.
2. Please share this Field Safety Notification with your patients who are using the Omnipod DASH Insulin Management System.
3. If you and your clinic have Omnipod DASH demonstration or sample devices, please follow the guidance in the Field Safety Notification to ensure they are working appropriately.
4. Please electronically confirm your understanding of this Field Safety Notification by clicking on the link below and follow the instructions on screen.

Acknowledgement Link

Thank you for your cooperation with this important matter. If you have questions, please contact Omnipod Customer Care at 0800 89 76 18.

Sincerely,

A handwritten signature in black ink that reads "Trang Ly". The signature is written in a cursive, flowing style.

Trang Ly
Insulet Corporation
Snr Vice President,
Clinical & Medical Affairs

