

## Urgent Field Safety Notice

### MiniMed™ 600 Series Pump System Communication Issue

#### Notification

Insulin Pump	Model Number
MiniMed™ 640G Insulin Pump	MMT-1711, MMT-1712, MMT-1751, MMT-1752
MiniMed™ 670G Insulin Pump	MMT-1761, MMT-1762, MMT-1781, MMT-1782

September 2022

Medtronic Reference: FA1272

EU Manufacturer Single Registration Number (SRN): US-MF-000023100

Dear Physician, Healthcare Professional,

You are receiving this letter because our records indicate that one or more of your patients may be using a MiniMed™ 600 series insulin pump. For your patient's safety, we want to inform you of a potential issue associated with the communication protocol used by your patient's pump system. Unauthorized access to the communication protocol on your patient's pump could compromise the pump's delivery of insulin. Please see the below communication we will be sending to patients. This letter provides actions and mitigations your patient should take, please carefully review the information in the attached Pump User Letter.

Please note that we are not asking you to proactively contact any patient of yours that might be using the device, but rather we want you to be prepared if a patient contacts you after they receive the communication from Medtronic.

#### **Additional information:**

We understand this may impact you and your patient's experience and are here to support you. Additional information can be found at [www.medtronic.com/security](http://www.medtronic.com/security).

**The best step your patient can take now to eliminate their individual risk of unintended delivery of insulin is to permanently turn off the Remote Bolus feature on their pump.** We will continue to actively monitor the situation and are committed to sharing relevant information or actions with you and your patients in the future.

The Competent Authority of your country has been notified of this action. We are committed to continuously monitoring and improving your experience with our products and will proactively share important safety updates. If you have further questions, please contact your Medtronic Representative.

Sincerely,

#### Enclosure:

- Pump User Letter