

April 30th, 2020

## **URGENT: FIELD SAFETY NOTICE - IDS-20-1985**

BD BBL™ Gram Crystal Violet 250mL & Gram Stain Kit

REF & Lot Numbers: Refer to Table 1 below

Type of Action: Product Removal

### Attention: Clinical Personnel, Risk Managers, Biomedical Personnel

This letter contains important information which requires your immediate attention.

Dear Customer,

BD is issuing this Field Safety Notice to remove one specific lot of BD BBL™ Gram Crystal Violet 250mL and one specific lot of BD BBL™ Gram Stain Kit, as listed in Table 1 below. According to our distribution records your organisation may have received these devices which were shipped from BD between December 2019 and March 2020.

REF	Product Description	LOT Number	Date of Manufacture	Expiration Date
212525	BD BBL™ Gram Crystal Violet 250mL	9269800	07-Oct-19	30-Apr-21
212539	BD BBL™ Gram Stain Kit	0007261	29-Jan-20	30-Jun-21

Table 1: List of impacted products

#### **Description of the Problem**

Through customer feedback, BD has discovered the specific lots of BD BBL™ Gram Crystal Violet 250mL and BD BBL™ Gram Stain Kit listed in Table 1 above have the potential to exhibit increased levels of artifacts which could be difficult to distinguish from gram positive cocci.

Use of products with increased levels of artifacts could result in a false-positive Gram stain. Gram stain results must be confirmed with additional procedures, but if these protocols are not followed, a false-positive could lead to administration of unnecessary antibiotics or surgical procedures.

#### Advice on actions to be taken by the Customer:

- 1. Inspect your inventory, locate, and quarantine any units of the impacted devices listed in Table 1.
- 2. If you have further distributed the product, please identify those facilities, notify them at once of this product removal and have them return the affected product to your facility.
- 3. Destroy any unused units of the affected product and complete the customer response form on page 3 indicating:
  - the quantities destroyed OR
  - o that your organisation does not have any impacted units left in inventory

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4. Return the completed Customer Response Form to <a href="mailto:BDUKFieldAction@bd.com">BDUKFieldAction@bd.com</a> as soon as possible or no later than May 22<sup>nd</sup>, 2020.

Should you have any questions or require assistance relating to this Field Safety Notice, please contact us at BDUKFieldAction@bd.com.

We confirm that the appropriate regulatory agencies have been informed of these actions.

BD is committed to advancing the world of health. Our primary objectives are patient and user safety and providing you with quality products. We apologise for any inconvenience this issue may have caused you and thank you in advance for helping us to resolve this matter as quickly and effectively as possible.

Yours sincerely,

William David

Senior Director, Quality Compliance EMEA

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# Customer Response Form – IDS-20-1985 BD BBL™ Gram Crystal Violet 250mL & Gram Stain Kit

REF & Lot Numbers: Refer to the table below

Please read in conjunction with Field Safety Notice IDS-20-1985 and return, completed and signed, as soon as possible or <u>no later than May 22<sup>nd</sup>, 2020</u> to <u>BDUKFieldAction@bd.com</u>.

	m this no ented as r	equired.	at all recom	mended actions	nave beer
Tick the ap	propriate bo	ox below			
☐ We do <u>r</u>	not have any	of the affected product as listed in Table 1 in	n our possessi	ion.	
<u>OR</u>					
		s of the affected product as listed in Table 1 Please complete the following table with the	•		that the units
	REF	Product Description	LOT	Quantity	
			Number	Destroyed	
	212525	BD BBL™ Gram Crystal Violet 250mL	9269800		
	212539	BD BBL™ Gram Stain Kit	0007261		

Account/Organisation Name:	
Department (if applicable):	
Address:	
Postcode:	City:
Contact Name:	
Job Title:	
Contact Telephone Number:	Contact E-mail Address:
Signature:	Date:

This form must be returned to BD before this action can be considered closed for your account.

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