

February 28, 2020

To:

Hospitals and Surgeons

Subject:

URGENT MEDICAL DEVICE FIELD SAFETY NOTICE - REMOVAL

Affected Product: Anatomical Shoulder Trial Humeral PE-Insert 40-0

| Item Number | Lot Number | UDI Number |
|--------------|------------|---------------------------------------|
| 01.04239.730 | 4502624503 | (01) 00889024287808 (10)4502624503 |
| 01.04239.730 | 4503070153 | (01) 00889024287808 (10)4503070153 |



Picture 1: Correct color coding (Yellow) for Item 01.04239,730



Picture 2: Incorrect color coding (Green) for Item 01.04239.730

As a precautionary measure Zimmer GmbH is conducting a medical device Field Safety Corrective Action (Removal) for two lots of Anatomical Shoulder Trial Humeral PE-insert 40-0. The two lots of the Anatomical Shoulder Trial Humeral PE-insert 40-0 were manufactured in the green color instead of the intended yellow color which can potentially lead to an incorrect size selection. To date no adverse outcome is reported.

The correct size can be identified through the laser marking on the product.



| Risks | | | | | | |
|---|---------------|--|--|--|--|--|
| Describe immediate health | Most Probable | Highest Severity | | | | |
| consequences (injuries or illness) that may result from use of or exposure to the product issue. | None. | Non-clinical significant surgery time extension. | | | | |
| Describe long range health consequences (injuries or illness) that may result from use of or exposure to the product issue. | Most Probable | Highest Severity | | | | |
| | None. | Incorrect implant size for the patient will be used, resulting in joint overstuffing (trial head to large) or instability (trial head to small) leading to a potential revision. | | | | |

Our records indicate that you may have received one or more of the affected products. The affected units were distributed between February 2019 and December 2019 (Local deployment may differ).

Hospital Responsibilities:

- 1. Review this notification and ensure that affected personnel are aware of the contents.
- 2. If you have affected product at your facility, assist your Zimmer Biomet sales representative and quarantine all affected product. Your Zimmer Biomet sales representative will remove the affected product from your facility.
- 3. Complete Attachment 1 Certificate of Acknowledgement and send to fieldaction.emea@zimmerbiomet.com. This form must be returned even if you do not have any affected products at your facility.
- 4. Retain a copy of the acknowledgement form with your field action records in the event of a compliance audit of your facility's documentation.
- 5. If you have further questions or concerns after reviewing this notice, please contact your Zimmer Biomet representative.

Surgeon Responsibilities:

- 1. Review this notification for awareness of the contents.
- 2. There are no specific patient monitoring instructions related to this field action that are recommended beyond your existing follow-up schedule.
- 3. Complete Attachment 1 Certificate of Acknowledgement and send to fieldaction.emea@zimmerbiomet.com. This form must be returned even if you do not have any affected products at your facility.
- 4. Retain a copy of the acknowledgement form with your field action records in the event of a compliance audit of your facility's documentation.
- 5. If you have further questions or concerns after reviewing this notice, please contact your Zimmer Biomet representative.



Other Information

This medical device Field Safety Notice was reported to all relevant Competent Authorities and the related Notified Body as required under the applicable regulations for Medical Devices as per MEDDEV 2.12-1 in Europe.

Please keep Zimmer Biomet informed of any adverse events associated with this product or any other Zimmer Biomet product by emailing winterthur.per@zimmerbiomet.com or to your local Zimmer Biomet contact.

Please be aware that the names of user facilities notified are routinely provided to the Competent Authorities for audit purposes.

25. Feb 2020

The undersigned confirms that this notice has been delivered to the appropriate Regulatory Agencies. We would like to thank you for your co-operation in advance and regret any inconveniences caused by this field action.

Sincerely,

Said Djaouat

VP EMEA QARC



ATTACHMENT 1 Certificate of Acknowledgement

<u>IMMEDIATE RESPONSE REQUIRED – TIME SENSITIVE ACTION NEEDED</u>

Affected Product: Anatomical Shoulder Trial Humeral PE-Insert 40-0

Field Action Reference: ZFA 2020-00007

Please return the <u>completed</u> form to your Zimmer Biomet contact person:

fieldaction.emea@zimmerbiomet.com

☐ I received and understood the Field Safety Notice.

Regarding the products:

□ All inventories for the affected products have been checked and following products are to be returned:

| Product Reference | Lot Reference | Number of products returned | |
|----------------------------------|------------------------------------|------------------------------------|--|
| | | | |
| | OR | | |
| ☐ The potentially affected produ | cts which are unavailable for retu | rn have been: ☐ discarded ☐ lost ☐ | |

| | ☐ The potentially affected products which are unavailable for return have been: ☐ discarded ☐ lost ☐ other: | | | | | | | |
|--------------------------------|---|------------------------|-----------------------------------|------|--|--|--|--|
| By signing be Safety Notice | - | uired actions have bee | en taken in accordance with the F | ield | | | | |
| | [] Hospital Facility | [] Surgeon | (Please check one as applicable) | | | | | |
| Printed Nam | e: | _ Signature: | Date: | | | | | |
| Title: | | _ Telephone: () | | | | | | |
| Facility Nam | e: | Facility Address: _ | | | | | | |
| City: | ZIP: | Country: | | | | | | |

CF04108 Rev. 4, Eff. Date: 16 Jul 2019

Ref. CP04102 Field Action Activities

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