



Subject: Follow up correction of Field Safety Notice 2018-IGTBST-015

September 2020

Dear customer,

We are writing to you to follow up on Field Safety Notice 2018-IGTBST-015, for the Velara X-Ray Generator, which is a component of certain Philips x-ray systems. Philips previously sent you the Field Safety Notice, which was dated January 2020. A copy of the Field Safety Notice is enclosed.

During execution of the correction activities, Philips identified that a certain number of systems must be revisited to ensure that they have been corrected as intended. You are receiving this letter because you have a system that requires this additional activity (reference FCO72200465). You will be contacted by your local Philips representative to schedule a date for this additional work, which will begin in September 2020.

If you need any further information or support concerning this issue, please contact your local Philips representative.

Philips apologizes for any inconveniences caused by this additional activity.

Sincerely,

Rajesh Kathuria  
Head of Q&R  
Image Guided Therapy Systems

Enclosure: Field Safety Notice 2018-IGTBST-015

