

URGENT - FIELD SAFETY NOTICE

Type of Action			Advisory Notice		
Teleflex Reference:			EIF-000378		
Commercial Name			Rusch TracFlex Plus Phonation Set, Cuffed Ruschcare TracFlex Plus Phonation Set, Cuffed		
Product Code	Batch/Lot Number	Product Code	Batch/Lot Number	Product Code	Batch/Lot Number
121902-000070	17AT21	121902-000100	17BT03	858002-000080	17BT03
	17CT20		17BT09		19BT12
	17JT06		17GT28		19ET19
			17JT12		19FT51
			19BT11		19HT30
	19DT26				
	19FT51				
121902-000080	17BT03	121902-000110	17BT03	858002-000090	17AT21
	17GT28		17BT16		17BT03
	17JT18		17CT20		18FT46
	17JT25		17GT28		19BT08
	19BT11				19ET82
				19HT17	
121902-000090	17BT03	858002-000070	17AT21	858002-000100	17BT03
	17ET20		17JT06		19ET56
	17GT28				19HT17
	17JT13				
	17JT25				
	19DT26				
	19ET82				
	19GT64				
				858002-000110	17BT03

Dear Customer,

Teleflex Medical has voluntarily issued a Field Safety Advisory Notification for the above listed products.

Description of the problem & immediate actions required

Teleflex Medical is issuing a Field Safety Advisory Notice for the product referenced above as there is insufficient information outlined in the IFU with regards to Tracheostomy Tube warnings during positive pressure ventilation. In the event these products are used during positive pressure ventilation, it may lead to an inadequate seal with an exaggerated leak and therefore, a risk of a break in ventilation requiring medical intervention.

Teleflex Medical are updating the IFU to include additional information on Tracheostomy Tube warnings.

Our records indicate you have received products that are subject to this Field Safety Advisory Notification.

Depending on your device location please adhere to the following Action list:

Device location	Action List Number
Medical facilities (hospitals, medical staff, etc.)	1
Distributors	2
Home Setting	3

Action list number 1 – Medical facilities

Our records indicate your facility has received product in scope of this advisory notice. Please provide this Advisory Notice to all those who need to be aware of it within your organisation and place a copy with affected product. Please consider, clinicians, risk managers, supply chain/distribution centres, etc. in the circulation of this notice. There is no further action required.

Action list number 2 – Distributors

If you are a distributor, provide this field safety notice to all your customers who have received product in scope of this Field Action. There is no further action required.

If you have further distributed product outside of your country, please notify Teleflex by return email to the e-Mail address below. If you are a distributor and/or have a reporting responsibility within or outside the EEA/CH/TR region, please notify your local Competent Authority of this action. Please forward the notification and all communication with your local competent authority to Teleflex.

Action list number 3 – Home Setting

Our records indicate you have received product in scope of this advisory notice. Please provide this Advisory Notice to all those who need to be aware of it within your home setting and place a copy with affected product. There is no further action required.

Teleflex

Teleflex informs all customers, employees of Teleflex and distributors of this Field Safety Corrective Action.

Transmission of this Field Safety Notice

This notice should be passed on to all persons who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred. Please consider end users, clinicians, risk managers, supply chain/distribution centres etc. in the circulation of this notice. Maintain awareness of this notice until all required actions have been completed in your organisation.

Contact reference person

Should you require any further information or support concerning this issue, please contact:

Customer Service:

Contact: Nicole Morawiec

FAX: +41 (0) 31 818 40 93

Telephone: +41 (0) 31 818 40 90

Email: info.ch@teleflex.com

Please be advised that all Economic Area/Switzerland (EEA/CH) and Turkey Member State Competent Authorities to which Teleflex distribute directly will be notified by Teleflex. Teleflex is committed to providing high quality, safe and effective products. We sincerely apologise for any inconvenience this action may cause your operations. If you have any other questions, feel free to contact your local sales representative or Customer Service.

For and on behalf of Teleflex,

Padraig Hegarty

Padraig Hegarty,

VP, Global QA (Manufacturing)