

Field Safety Notice

Dear Customer,

This letter is intended to inform you of a corrective service action to be performed on older Euroflex work chairs with Forma chassis, not later than 12th of August 2020 to prevent a potential risk to users. These chairs are manufactured between 1.1.2014 – 1.12.2016

Products Commercial Name: Euroflex work chairs with the Forma chassis. **Article numbers:** 80XXXXXX, 241-XX, 242-XX, 291-XX, 292-XX and 841-XX, 891-XX

Description of risk: Eurovema Mobility has discovered, that the screw that holds the chassis halves together on the older work chairs, can loose with time. This may cause the screw to break or loosen completely and the chassis to collapse in the middle.

Corrective Action: To minimize the risk of accident, the screw in your work chair chassis must be checked and corrected according to the manufacturer's instructions.

Information to users: If you suspect your work chair does not feel steady or feels unstable when moving, contact your local assistant center or distributor for control and action.

Products Affected: The list of the possible affected products serial numbers will be sent to Eurovema Mobility's distributors in concerned countries in Europe. The product name, serial number and date of manufacture are marked on the label on the back of the chassis.

Information about actions that the manufacturer will take:

- Eurovema Mobility will issue a safety notice to the concerned countries in Europe and ask their distributors, to trace and check the affected products, according to the attached serial number list.
- Eurovema Mobility will ask their distributors, to contact all the concerned users and local suppliers with this safety information. The users requested to respond to their local suppliers or distributors with the acknowledgment of receipt, attached to the safety notice.
- The timetable for the work will be decided in consultation with concerned countries and distributors.
- The replacements parts, together with assembly instructions will be sent to all concerned distributors.

Remedy to be taken to the distributor and the user:

- This message shall be forwarded to the organizations concerned, or to other organizations that have received the product that may pose a risk.
- Please, note that not all work chairs are affected by this defect. Only chairs that were manufactured between 1.1.2014 – 1.12.2016 and are marked with serial numbers found in the attached list.

Contact manufacturer

Eurovema Mobility AB
Baldersvägen 38
332 35 Gislaved
Sweden

Phone: +46 734 425911 Working Hours: 08:00-16:00, Monday-Friday.
Email: info@eurovema.se

Eurovema Mobility's top priority is always to ensure our products' quality and safety.

We apologize for the unfortunate situation that has arisen and the concern and inconvenience this may cause. The undersigned confirms that this safety notice has been reported to the relevant regulatory authority.

Gislaved 2. July 2019

Vesa Järvenpää
Technical Manager, Eurovema Mobility AB



The confirmation of receiving the Safety Notice

I hereby confirm as the owner / responsible user of the above-mentioned product, that I have received the information about the important safety notice with reference

FSCA _____ Dated _____

I have read and understood the instructions in this important safety notice.

Yes

No



Name of person who filled in the form (text): _____

Title: _____

Institution / department: _____

Address: _____

Phone: _____

Email: _____

Return the completed form to your local supplier or supply center

Email: _____

or post

Serial numbers, work chairs with Forma chassis. Manufactured 1. 1. 2014 – 1. 12. 2016

1040094008	1040104793	1040111990
1040094053	1040105198	1040112020
1040094124	1040105298	1040112074
1040094329	1040105383	1040112073
1040095413	1040106159	1040106079
1040095506	1040106342	1040112118
1040095956	1040106887	1040112387
1040096210	1040106983	1040113053
1040097160	1040106986	1040113114
1040096405	1040107070	1040113326
1040096508	1040107200	1040113325
1040097304	1040107289	1040113230
1040097449	1040107409	1040113330
1040098226	1040107422	1040113329
1040098889	1040108048	1040113477
1040099090	1040111001	1040113843
1040099085	1040108998	1040113854
1040099200	1040109002	1040114383
1040099443	1040109086	1040114021
1040099454	1040109197	1040114131
1040099469	1040109290	1040114130
1040100430	1040109292	1040114378
1040100477	1040109291	1040114495
1040100749	1040109289	1040115150
1040101068	1040109288	1040117000
1040101103	1040109287	1040117047
1040101119	1040109286	1040117053
1040101621	1040109285	1040117363
1040101754	1040109284	1040117570
1040101778	1040109283	1040117571
1040101894	1040109282	1040117726
1040101895	1040109281	1040117907
1040102342	1040109340	1040117934
1040102557	1040109619	1040117943
1040102942	1040109635	1040117942
1040102955	1040109911	1040117998
1040103022	1040109901	1040118121
1040103044	1040109949	1040118126
1040103045	1040111000	1040118208
1040103043	1040111384	1040118391
1040103042	1040111361	1040118485
1040103041	1040111362	1040118772
1040103738	1040111438	1040119141
1040103991	1040111786	1040119168
1040104313	1040112015	1040119175

Serial numbers, work chairs with Forma chassis. Manufactured 1. 1. 2014 – 1. 12. 2016

1040119177	1040130876	1040139396
1040119546	1040130922	1040139569
1040119594	1040131026	1040139899
1040119593	1040131934	1040140109
1040119595	1040132046	1040139941
1040119846	1040132045	1040139946
1040119888	1040132044	1040140260
1040120111	1040132043	1040140371
1040120472	1040132343	1040140401
1040120763	1040132383	1040141107
1040121226	1040132384	1040141685
1040121244	1040132441	1040141794
1040122427	1040132830	1040141924
1040122426	1040132760	1040141975
1040122507	1040132770	1040142025
1040122696	1040132816	1040142192
1040122699	1040132814	1040142315
1040123299	1040132818	1040142330
1040123912	1040132970	1040142498
1040124589	1040133331	1040142499
1040124487	1040133333	1040142802
1040124484	1040133334	1040142838
1040124492	1040133360	1040143671
1040124645	1040133765	1040143672
1040124834	1040134874	1040143670
1040124916	1040134873	1040143673
1040125303	1040134926	1040143881
1040125516	1040134944	1040144074
1040126231	1040134957	1040143963
1040126525	1040135311	1040144134
1040126528	1040135372	1040144286
1040127030	1040135517	1040144299
1040127804	1040135807	1040144565
1040127803	1040136737	1040144749
1040127805	1040136738	1040144958
1040128155	1040136769	1040145118
1040128157	1040136881	1040145354
1040128205	1040137816	1040145986
1040128461	1040137815	1040146997
1040129334	1040137564	1040146012
1040129813	1040138953	1040146035
1040130189	1040137657	1040146179
1040130604	1040138086	1040146239
1040130603	1040138745	1040146295
1040130616	1040138744	1040146296

Serial numbers, work chairs with Forma chassis. Manufactured 1. 1. 2014 – 1. 12. 2016

1040146725	1040159112	1040167000
1040147158	1040159122	1040167045
1040147354	1040159124	1040167044
1040148282	1040159195	1040167046
1040148376	1040159206	1040167060
1040148738	1040159260	1040167061
1040148766	1040159470	1040167271
1040148767	1040159733	1040167270
1040149401	1040159941	1040167269
1040149821	1040161030	1040167273
1040150399	1040161300	1040167274
1040150400	1040161301	1040167272
1040150852	1040161340	1040167275
1040150885	1040161719	1040167276
1040151156	1040162123	1040167476
1040151361	1040162126	1040168489
1040151587	1040162143	1040167688
1040151595	1040162755	1040168492
1040152137	1040163116	1040168966
1040152152	1040163133	1040169252
1040152680	1040163449	1040169742
1040153199	1040163448	1040169754
1040153308	1040163791	1040169980
1040153341	1040163919	1040170146
1040153477	1040163962	1040170166
1040153830	1040164032	1040170165
1040154058	1040164189	1040170164
1040155066	1040164426	1040170180
1040155073	1040164427	1040170278
1040155229	1040164429	1040170439
1040155399	1040164539	1040170440
1040155458	1040164467	1040170477
1040156498	1040164599	
1040156497	1040164944	
1040156980	1040165351	
1040157261	1040165727	
1040157381	1040165734	
1040157674	1040166000	
1040157868	1040166006	
1040157988	1040166057	
1040158024	1040166245	
1040158050	1040166275	
1040158080	1040166447	
1040158988	1040166646	
1040159019	1040166999	