

09th May 2019

URGENT – FIELD SAFETY NOTICE

Type of Action	Recall	
Teleflex Reference	EIF-000350	
Commercial Name	Mobile SL, Ch 12, 40 cm, Ergothan Mobile SL, Ch 14, 40 cm, Ergothan Mobile SL, Ch 14, 20 cm, Ergothan	
Product Code	Lot Number	
580012G CH 12	1745228	17/45/228
580014G CH 14	1743203	17/43/203
	1817202	18/17/202
580114G CH 14	1738207	17/38/207

Dear Customer,

Teleflex Medical has voluntarily issued a recall for the product codes and lot numbers listed above.

Description of the problem & immediate actions required

Teleflex Medical is recalling the product referenced above because the integrity and sterility of the product may be compromised. If the product is compromised, the sterility of the product cannot be guaranteed. If a non-sterile product is used, there is potential for infection to occur.

No patient injuries have been reported related to this issue. Product code and lot combinations not referenced above are not impacted by this recall.

Our records indicate you have received products that are subject to this recall.

Depending on your device location please adhere to the following Action list:

Device location	Action List Number
Medical facilities	1
Distributors	2
Home setting	3

Action list number 1 – Medical facilities

1. We request that you check your inventory for product within the scope of this FSCA. Users should cease use and distribution of impacted product and quarantine immediately.
2. If you do have stock in scope of this FSCA, mark the according checkbox on the Acknowledgement Form (Appendix 1) and contact customer service by calling the phone number mentioned below. Customer service will issue you with a return number. Write the return number into the respective field in the Acknowledgement Form and return this form immediately to Customer Service.

3. If you do not have stock in scope of this FSCA mark the according checkbox on the Acknowledgement Form (Appendix 1) and return the form to the fax number or e-Mail address mentioned below.
4. Teleflex (or your local dealer) will issue a credit note upon receipt of the returned affected product.

Action list number 2 – Distributors

1. Provide this field safety notice to all customers who have received product in scope of this FSCA. Your customer is then required to complete the acknowledgement form and return to you.
2. We request that you check your inventory for product within the scope of this FSCA. Cease use and distribution of impacted product and quarantine immediately. You may then return all product in scope to Teleflex.
3. As a distributor, you are then required to confirm to Teleflex that you have completed the field activity outlined above. Upon completion of your actions, please forward the completed Acknowledgement Form to Customer Service.
4. Please be aware that all European Economic Area/Switzerland (EEA/CH) and Turkey Member State Competent Authorities in which Teleflex distribute directly will be notified by Teleflex.
5. If you have further distributed product outside of your country, please notify Teleflex by return email to the e-Mail address below.
6. If you are a distributor and/or have a reporting responsibility within or outside the EEA/CH/TR region, please notify your local Competent Authority of this action. Please forward the notification and all communication with your local competent authority to Teleflex.

Action list number 3 – Home setting

1. We request that you check your inventory for product within the scope of this FSCA. Users should cease use of impacted product and quarantine immediately.
2. If you do have stock in scope of this FSCA, mark the according checkbox on the Acknowledgement Form (Appendix 1) and contact customer service by calling the phone number mentioned below. Customer service will issue you with a return number. Write the return number into the respective field in the Acknowledgement Form and return this form immediately to Customer Service.
3. If you do not have stock in scope of this FSCA mark the according checkbox on the Acknowledgement Form (Appendix 1) and return the form to the fax number or e-Mail address mentioned below.
4. Teleflex (or your local dealer) will issue a credit note upon receipt of the returned affected product.

Teleflex

Teleflex informs all customers, employees of Teleflex and distributors of this Field Safety Corrective Action.

Transmission of this Field Safety Notice

This notice should be passed on to all persons who need to be aware within your organisation or to any organisation where the potentially affected devices have been transferred. Please consider end users, clinicians, risk managers, supply chain/distribution centres etc. in the circulation of this notice. Maintain awareness of this notice until all required actions have been completed in your organisation.



Contact reference person

Should you require any further information or support concerning this issue, please contact:

Customer Service:

Contact: Shane Kenny

FAX: + 353 (0) 1 4370773

Telephone: +353 (0)90 6460869

Email: Recalls.Intl@teleflex.com

Please be advised that all Economic Area/Switzerland (EEA/CH) and Turkey Member State Competent Authorities to which Teleflex distribute directly will be notified by Teleflex. Teleflex is committed to providing high quality, safe and effective products. We sincerely apologise for any inconvenience this action may cause your operations. If you have any other questions, feel free to contact your local sales representative or Customer Service.

For and on behalf of Teleflex,

Padraig Hegarty

Padraig Hegarty VP, QA (Manufacturing)

Appendix 1

Customer No

FIELD SAFETY CORRECTIVE ACTION
ACKNOWLEDGEMENT FORM

PRODUCT FIELD ACTION BY TELEFLEX – IMMEDIATE ATTENTION REQUIRED

Ref. EIF-000350

RETURN COMPLETED FORM IMMEDIATELY TO:

FAX: +353 (0) 1 4370773 E-Mail: Recalls.Intl@teleflex.com

<input type="checkbox"/> We confirm receipt of this FSN and have completed the required actions contained therein. We confirm that our inventory does NOT include products affected by this Field Action.	<input type="checkbox"/> We confirm receipt of this FSN and have completed the required actions contained therein. We confirm our inventory DOES include products affected by this Field Action. The use and further distribution of the affected products is stopped. All products are put on hold and the amount below will be returned. Return Authorisation No: _____
--	--

PLEASE PRINT PRODUCT QUANTITY NUMBERS CLEARLY

PRODUCT NUMBER	LOT NUMBER	QUANTITY (Returning)
<ul style="list-style-type: none"> • Include a copy of the completed Acknowledgement Form in the returns package with the returned units • Ensure the RAN number is clearly visible on the returns package • Please label returns as "Field Safety Returns" 		

Complete this Acknowledgement form and return immediately by using fax number or e-Mail address above.

INSTITUTION NAME (EG NAME OF HOSPITAL, HEALTH CARE ORGANISATION)	
INSITIUTION ADDRESS	Phone/FAX
FORM COMPLETED BY:	Stamp
PRINT NAME: _____	
SIGNATURE: _____	
DATE	