



## URGENT FIELD SAFETY NOTICE

GE Healthcare

3000 N. Grandview Blvd. - W440  
Waukesha, WI 53188, USA

<Date of Letter Deployment>

GEHC Ref# 74075, 74076

To: Hospital Administrators /Risk Manager  
Biomedical Engineering  
Head of Primary Care Ultrasound Department

RE: Increased temperature in the probe-head surface with LOGIQ P6 Model BT07 and BT09 scanners when used in specific types of scans and with specific probes.

**Please ensure that all potential users in your facility are made aware of this safety notification and the recommended actions.**

**Safety Issue** In rare instances, if a certain component fails, there is a potential of increased temperature in the probe-head surface when using these scanners with specific probes. This could result in a burn to the patient in specific types of scans.

**Safety Instructions** To mitigate this potential risk, GE recommends discontinuing scanning patients in Endocavitary (transvaginal and transrectal), Surgical, and Neonatal exams. In addition, discontinue use of E8C, E8CS, BE9C, BE9CS, 4DE7C, i12L, 8C, 4D8C, 7S, 5S, and 5Sp probes.

You can continue to use your scanner with all other probes in non-affected applications

**Affected Product Details** LOGIQ P6 Model BT07 and BT09 systems

**Product Correction** GE Healthcare will correct all affected products at no cost to you. A GE Healthcare representative will contact you to arrange for the correction.

**Contact Information** If you have any questions or concerns regarding this notification, please contact GE Healthcare Service or your local Service Representative.


GE Healthcare confirms that this notice has been notified to the appropriate Regulatory Agency.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us immediately per the contact information above.

Sincerely,

A handwritten signature in black ink, appearing to read "JDennison". The signature is fluid and cursive, with a large loop at the end.

James W. Dennison  
Vice President - Quality Assurance  
GE Healthcare

A handwritten signature in black ink, appearing to read "JHersh". The signature is fluid and cursive, with a large loop at the end.

Jeff Hersh, PhD MD  
Chief Medical Officer  
GE Healthcare