

# Urgent Field Safety Notice

## SBN-CPS-2018-016

CPS / Immunology  
Version 1  
Sep-2018

### Elecsys® FT4 III – Reduced biotin interference threshold

<b>Product Name</b>	Elecsys® FT4III
<b>GMMI</b>	07976836190 07976887190
<b>Production Identifier (Lot No.)</b>	304692 / 331797 304694 / 331807 / 356756
<b>Instrument / System Affected</b>	<b>cobas e 411, cobas e 601, cobas e 602, MODULAR ANALYTICS E170 cobas e 801</b>
<b>Type of Action</b>	Field Safety Corrective Action (FSCA)

Dear Valued Customer,

#### Description of Situation

We wish to inform you about a reduced biotin interference threshold for the recently launched Elecsys® FT4 III assays. The described threshold in the method sheet is  $\leq 409$  nmol/L or  $\leq 100$  ng/mL of biotin in a sample. However, for the currently available:

- Elecsys® FT4 III (07976836190) reagent lots 304692 / 331797 (**cobas e 411, cobas e 601, cobas e 602, MODULAR ANALYTICS E170**)
- Elecsys® FT4 III (07976887190) 304694 / 331807 / 356756 (**cobas e 801**)

the threshold is  $\leq 81.8$  nmol/L or  $\leq 20$  ng/mL. In patient samples with biotin concentrations of  $\geq 266$  nmol/L or  $\geq 65$  ng/mL, FT4 recovery could lead to a difference of  $>20\%$ .

**Please note: As only patient samples that contain a high Biotin concentration of  $\geq 266$  nmol/L or  $\geq 65$  ng/mL are affected, the general patient population is not affected.**

**The overall performance of the Elecsys® FT4 III assays is not impacted.**

# Elecsys<sup>®</sup> FT4 III – Reduced biotin interference threshold

## Actions taken by Roche Diagnostics

The original claimed threshold of  $\leq 409$  nmol/L or  $\leq 100$  ng/mL for biotin will be reinstated from Elecsys<sup>®</sup> FT4 III (GMMI 07976887190) lot 378826 and Elecsys<sup>®</sup> FT4 III (GMMI 07976836190) lots 378844 / 380330 onwards.

## Actions to be taken by the customer/user

It is important to adhere to the claim described in the method sheet of the assay:

“Samples should not be taken from patients receiving therapy with high biotin doses (i.e.  $> 5$  mg/day) until at least 8 hours following the last biotin administration.”

In case a result does not match the patient’s clinical picture:

1. Assess the result in conjunction with the patient’s medical history, clinical examination and other findings, and rule out that the patient has taken biotin before blood draw.
2. Collect a new sample from the patient and perform a new measurement, if biotin intake has been ruled out.
3. In case of biotin intake, please wait until the end of the washout period. (According to *Grimsey P et al.: Population pharmacokinetics of exogenous biotin and the relationship between biotin serum levels and in vitro immunoassay interference. Int. J. Pharmacokinet. Vol 2, No 4 14* <https://doi.org/10.4155/ipk-2017-0013>)

## Communication of this Field Safety Notice (if appropriate)

*<If the recipient needs to forward the FSN to additional organizations/individuals then one or more of the following statements may be included:*

This notice must be passed on to all those who need to be aware within your organization or to any organization/individual where the potentially affected devices have been distributed/supplied. (If appropriate).

Please transfer this notice to other organizations/individuals on which this action has an impact. (If appropriate).

Please maintain awareness of this notice and resulting action for an appropriate period to ensure the effectiveness of the corrective action. (If appropriate).

**The following statement is mandatory in FSNs for EEA countries but is not required for the rest of the World:**

*Include if applicable:* The undersigned confirms that this notice has been notified to the appropriate Regulatory Agency.

We apologize for any inconvenience this may cause and hope for your understanding and your support.

<closing salutations>,

# Elecsys<sup>®</sup> FT4 III – Reduced biotin interference threshold

## Contact Details

*To be completed locally:*

Name

Title

Company Name

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