

Dispomedica GmbH | Vierenkamp 15 | D-22453 Hamburg

Customer Name

Contact Name (if necessary)

Street 123456789

54321 City

Country

2018-09-14

Important Information, please forward immediately !

Product recall Embolectomy catheter

Dear Ladies and Gentlemen,

during one of our internal quality controls we have identified that the sterile packaging of the products listed in the attachment „Product recall“ is possibly not secured.

The sterility of the product for that reduction of packaging cannot be guaranteed. For the use of unsterile products an infection might be possible. So far no official human damages have been notified in accordance to these facts.


In case you have a stock of the product lots listed in the “Product recall“ attachment, please do not use them any longer and report the quantity for the reason of the return in the intended column on the attachment. Certainly you will get a credit note or replacement of embolectomy catheters. If the lots listed in the attachment have been sold already, please forward this safety advisory together with the attachment to all your customers who have been delivered with these products.

In case you have already used the products, we also need the reporting on the attachment. Please send the completed sheet back to us by Fax or E-Mail until **21st September 2018**.

We apologize for any inconvenience caused and appreciate your comprehension and assistance in advance.

For any assistance needed, please do not hesitate to contact us under our phone number +49-40-696564100 at any time.

With best regards
Dispomedica GmbH



i.V.
Dagmar Garbe
Sales Manager

Produktrückruf / *Product recall*

Liste der betroffenen Produkte / *List of affected products*



Vierenkamp 15 · D-22453 HAMBURG

VH · 13.09.2018 · X:\RÜCKRUFAKTIONEN\EMBOLEKTOMIEKATHETER\LISTE DER BETROFFENEN PRODUKTE.DOCX

Kunde: <i>Customer:</i>	Kundenname ggf. Ansprechpartner Strasse 123456789 <u>54321 Stadt</u> Land
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Daten zum Embolektomiekatheter: <i>Embolectomy catheter data:</i>					Rückantwort durch Kunde: <i>Reply by customer:</i>		
REF:	LOT:	Lieferschein: <i>Delivery note:</i>	Liefermenge: <i>Delivered quantity:</i>	Lieferscheindatum: <i>Date of delivery note:</i>	gesperrte Menge: <i>blocked quantity:</i>	verbrauchte Menge: <i>used quantity:</i>	weiterverk. Menge: <i>resold quantity:</i>

.....
Datum / *Date*

.....
Unterschrift Kunde / *Customer signature*