

To all our Gripo Partners

Regarding Our letter sent 20th of February 2018, about the recall of Article 35171 Hanging grip for sister assistance.

The Norwegian health authorities has recommended us to recall also the unit`s that has been sold to the end-user. This applies to the hanging grip sold / delivered from Hepro in the period **1.8.2017 - 15.1.2018** (shipment period from Hepro).

We recommend recalling of the hanging grip that is sold and is part of this production series.

We ask you to return this units to:

Hepro AS
Att: Service department
Øvermoan 9
8250 Rognan
Norway

Please mark the shipment:

Recall of Article 35171 Hanging grip for sister assistance.

For new hanging grip for sister assistance, please send an e-mail to:

service@hepro.no

Please feel free to ask question or book a skype meeting if you want to discuss this with me.

Best regards



Kurt Kristoffersen
CEO Hepro