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Important notification

Issued: 07.03.2018

To the attention of:

Product: Cannula Needle, 100mm, 18G

Article Number: 8001727 Lot Number: 17.11.08 Manufacturing date: 08.11.2017

Invoice number: Date of invoicing:

Dear Customer,

We have a doubt about the conformity of the product as referenced to above, after a report concerning the detachment of an olive for the above reference. We are investigating to confirm the correctness of this report. While waiting for the results of our investigations, we strongly urge you to adhere to the following instructions:

- Do not use this product for any purpose other than that for which it is intended:
 Irrigation
- Do not bend the cannula. If you need a pre-bended cannula, please contact our sales department who will be able to provide you with the reference intended for to this use
- Do **not** use the device as a rubbing utensil against tissues or bones
- After use, please check that the olive is still in place on the cannula

If our investigations confirms the problem of the detachment of the olive from the cannula stem, we will be able to provide you with a replacement batch from Monday, March 12, 2018, to replace the lot that is the subject of this investigation.

Please accept our deepest apologies for the inconvenience and thank you for the trust you have placed in us.

Thank you for your cooperation and understanding.

The Management